



Scarborough Centre for Healthy Communities (SCHC) is dedicated to meeting the diverse, holistic health needs of the people of Scarborough by addressing the physical, mental, social, financial and environmental aspects of their health. Through the promotion of healthy lifestyles and delivery of a comprehensive range of culturally competent health and social services, we cultivate vital and connected communities.

We are currently looking to hire:

**Social Services Worker
2 Full time contract positions (to December 31, 2021)**

Reporting To: Manager, Community Health Teams

Department: Inter-Professional Primary Care Team

Purpose:

Bring your enthusiasm and your high intensity case management skills to this exciting pilot project in partnership with the City of Toronto. As a Social Service Worker (SSW) you will provide individualized support and opportunities to learn and practice essential life skills needed for independent living, while improving accessibility to services for the clients and reducing the dependency on system services. Clients will be assisted in dealing with personal and social problems by receiving counselling, community services, and social support programs.

A multidisciplinary team-based approach will be followed to offer intensive case management and comprehensive community support to Ontario Works clients referred by City of Toronto Case Workers. Scope of services includes assessment, treatment, and evaluation of individual, interpersonal and societal problems through the use of social service work knowledge, skills, interventions and strategies, to assist individuals and their families to maintain general health, mental illness, housing and other needs in order to stabilize their lives.

Key areas of responsibility

The Social Service Worker will:

- Connect with clients who were impacted by COVID 19 and connect them to appropriate resources.
- Refer clients to SCHC Interprofessional Primary Care Team (IPPC) having access to Social Worker, Dietitian, Nurse Navigator, Physiotherapy, Occupational Therapy and Mental Health Case Workers services.
- Provide access to community support services such as housing, social services, and house making and other services provided by community partners
- Be a contributing member of the program in delivering client-focused care/service and life skills workshops based on best-practice principles.
- Be an advocate for the client by assessing clients' needs or eligibility for specific services and to follow through with recommendations.

- Conduct follow-up assessments
- Resolve conflict situations
- Be an integral member of the program in delivering funder's expectations.
- Liaise for clients and others by providing relevant information about other SCHC services.
- Report and record client status on a daily basis, particularly that of significant concerns.
- Communicate effectively with clients, co-staff and management and other providers.
- Deliver services efficiently within scope of practice.
- Attend mandatory in-service education sessions specific to the program via classroom and/or online completion.
- Engage and participate in scheduled Scarborough Centre for Healthy Communities events/activities.
- Perform other duties as assigned that are reasonable within the scope of the job

Scope and Accountability:

- Report immediately to the Manager any emergencies relating to clients
- Responsible to provide high quality care to clients

Educational and/or Professional Qualifications:

- Social Services Worker Certificate from a recognized and accredited school.
- Member of a professional regulatory body is considered is required.

Level of Experience:

- 5+ years' experience in a community setting an asset.

Skills and Attributes:

- Experience within a community based health care setting preferred
- Demonstrated experience/confidence in working independently, with high degree of self-direction and strong organizational skills
- Demonstrated commitment to principles of an anti-oppression and cultural competence framework;
- Thorough knowledge of broad determinants of health and issues affecting low income, multi-lingual and radicalized and LGBTQ communities;
- Excellent interpersonal, communication, decision making, problem solving, organizational, conflict management and time management skills
- Ability to work within an Inter-professional model of care
- Oral and/or written fluency in other languages relevant to providing service in the role would be considered an asset
- Ability to work independently and function as a team member contributing to the growth of the team
- Ability to multi-task when delegated
- Oral and/or written fluency in other languages an asset
- Current Standard and/or Emergency First Aid and CPR certification
- Vulnerable Sector check and clearance
- Certificate Case Management an asset

Significant Working Conditions

- Flexibility of hours – occasional evening or weekend work may be required
- Ability to travel across Scarborough to a variety of locations
- Valid driver's license required

– Vehicle required

Pay Band: Band E

Remuneration: \$27.41 - \$33.59

Please note: All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

Please apply in confidence by emailing a current resume to the attention of the HR Department at hr@schcontario.ca.

Wednesday July 19th, 5:00PM

Note: Please quote SSW-IPPC in the subject line.

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+

Please note that all qualified candidates, eligible to be employed in Canada, are encouraged to apply.

As an employer, we strive for excellence as a workplace and are committed to building a workforce that enhances our capacity to meet the needs of the diverse communities we serve. SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations. For more information about our programs and services, please visit our website at www.schcontario.ca.