



Scarborough Centre for Healthy Communities (SCHC) is dedicated to meeting the diverse, holistic health needs of the people of Scarborough by addressing the physical, mental, social, financial and environmental aspects of their health. Through the promotion of healthy lifestyles and delivery of a comprehensive range of culturally competent health and social services, we cultivate vital and connected communities.

We are currently looking to hire a:

**Social Services Worker**  
**1 Full time contract positions (to March 31, 2022)**

**Reporting To:** Manager, Community Health Teams.

**Department:** Inter-Professional Primary Care Team

The Social Services Worker works in a community-based health center setting and is responsible for assessing, treating, and evaluating individual, interpersonal and societal problems through the use of their social service work knowledge, skills, interventions and strategies in order to assist individuals, families, groups, organizations and communities to achieve optimum social functioning.

**Purpose:**

- To be a contributing member of the program in delivering client-focused care/service and life skills workshops based on best-practice principles.
- To be an advocate for the client by assessing clients' needs or eligibility for specific services and to follow through with recommendations
- To conduct follow-up assessments
- To resolve conflict situations
- To be an integral member of the program in delivering funder's expectations.
- To liaise for clients and others by providing relevant information about other SCHC services.

**Key areas of responsibility:**

- Report and record client status on a daily basis, particularly that of significant concerns.
- Apply critical thinking with client's issues and situations based on safety and best-practice principles.
- Communicate effectively with clients, co-staff and management and other providers.
- Channel communication appropriately within the program and SCHC.
- Deliver services efficiently within scope of practice.
- Adhere to SCHC Service Arrangement Coordination principles and policies & guidelines.
- Attend mandatory in-service education sessions specific to the program via classroom and/or online completion.
- Engage and participate in scheduled Scarborough Centre for Healthy Communities events/activities.
- Perform other duties as assigned that are reasonable within the scope of the job.

**Scope and Accountability:**

- Report immediately to Service Arrangement Coordinator/Manager any emergencies relating to clients.
- Responsible to provide high quality care to clients

**Educational and/or Professional Qualifications:**

- Demonstrated knowledge, skills and abilities either attained through a Social Services Worker Certificate from a recognized and accredited school or through an equivalent level of experience.
- Member of a professional regulatory body is considered an asset

**Level of Experience:**

Two to three years of experience in a community setting an asset.

**Skills and Attributes:**

- Ability to work independently and function as a team member contributing to the growth of the team
- Administrative and office activities
- Ability to multi-task when delegated
- Strong communication, verbal, listening and writing skills
- Flexibility and ability to work all shifts
- Strong organizational, interpersonal and communication skills
- Willingness to work at multiple site/locations
- Good assessment and critical thinking skills
- Sensitivity and awareness of cultural, racial, economic and socially diverse communities;
- Oral and/or written fluency in other languages an asset
- Driver's license and access to vehicle is an asset
- Second language is considered an asset
- Current Standard and/or Emergency First Aid and CPR certification
- Vulnerable Sector check and clearance

**Significant Working Conditions:**

- Ability to travel between clients in community
- Ability to deal with clients in a professional and courteous manner
- Flexibility of hours - Required to work different shifts (day, evening, overnight and weekend shift).
- Working environment may include common spaces or residents homes which may not be smoke-free, may have pets or pests

**Remuneration:**

**Pay Band: K \$18.58 - \$21.38**

**Please note:** All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

**Please apply in confidence by emailing a current resume to the attention of the HR Department at [hr@schcontario.ca](mailto:hr@schcontario.ca).**

**Note: Please quote SSW-IPPC in the subject line.**

**Deadline:** *Candidates are welcome to apply until filled.*

*We would like to thank all applicants; only those invited to interviews will be contacted.*

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+

In accordance with the Ministry of Health Directive #6, SCHC has implemented a COVID-19 Immunization Policy requiring all staff to either present proof of full vaccination against COVID-19, or undergo rapid antigen testing twice per week. To view our full COVID-19 Immunization Policy please visit [www.schcontario.ca](http://www.schcontario.ca) and reference the COVID-19 Update section.

Please note that all qualified candidates, eligible to be employed in Canada, are encouraged to apply.

As an employer, we strive for excellence as a workplace and are committed to building a workforce that enhances our capacity to meet the needs of the diverse communities we serve. SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations.

For more information about our programs and services, please visit our website at [www.schcontario.ca](http://www.schcontario.ca).