

Scarborough Centre for Healthy Communities (SCHC) is dedicated to addressing the holistic health and wellness needs of the people of Scarborough. In order to remain a client-centered, integrated, engaged and proactive organization, we've continued to work closely with our community members, foster partnerships with initiatives that addressed pressing needs while setting new standards of excellence.

We are currently looking to hire a:

**Peer Supporter**  
(1 FTE – 35 hrs/wk – Full Time)

**Reporting To:** *Manager, Community Engagement*

**Purpose:** The Lawrence East Partnership program is a comprehensive and collaborative support service for residents who are vulnerable and have complex needs living at two Toronto Community Housing buildings, 4175 and 4205 Lawrence Avenue East in Scarborough.

Using a hub model of service, this position will be a part of a multi-disciplinary team who will work together to ensure that skill enhancement and services are in place for residents to maintain their housing and to improve their physical, mental health, and substance use challenges.

**Key areas of responsibility:**

**1. Role Requirements**

- Personal/lived experience in recovery from mental health and/or substance use challenges
- Participates as a member of a multi-disciplinary team by sharing personal/practical experience, knowledge and first-hand insight benefiting the team and clients
- Collaborates with others to promote a team culture that works from a client-centered, harm reduction, trauma informed and anti-oppressive approach to service
- Provides peer counselling and client support from a strengths-based perspective, in order to promote health and wellness
- Provides expertise and consultation from a mental health consumer perspective
- Promotes awareness and supports client participation in consumer self-help programs and advocacy organizations to increase recovery
- Works with clients in one-on-one and/or group situations to promote wellness, recovery and socialization
- Promote relevant programs, services and community resources
- Supports clients in navigating mental health services (organizational and community)
- Supports clients with their wellness planning and recovery process
- Identification of service gaps, and ability to support program planning and advocacy efforts
- Organize and lead individual and group social/recreational activities to increase socialization and provide skill-building opportunities
- Actively participate in stigma reduction and awareness raising of current issues in mental health

## 2. Risk Management

- Responsible to recognize and report patient, staff, and environment safety issues, identify and implement preventative and corrective actions, within the scope of this role.

## 3. General

- Complies with the organization's vision, fundamentals, policies and procedures
- Performs other tasks as assigned by management
- Subject to mandatory Police Reference Check

## 4. Education and/or Professional Qualifications: A minimum of two years related experience or equivalent combination of education and experience. Formal peer support training is required.

### Mandatory Skills & Experience:

- Demonstrated knowledge gained through lived experience with mental health and/or substance use challenges (Minimum 1 year in recovery is required)
- Willingness to share lived experience in a relevant and appropriate way, while maintaining peer/client boundaries as necessary
- Demonstration of an acceptable comfort level and sensitivity in working with individuals who have experienced chronic homelessness, severe mental health and/or substance use challenges
- Ability to set priorities, organize and coordinate activities
- Ability to seek assistance and guidance as appropriate
- Demonstrate excellent oral communication and interpersonal skills to interact with clients and to maintain strong working relationships with multidisciplinary team members to ensure excellent public relations
- Demonstrated ability to work independently and interdependently within a multidisciplinary team environment
- Working knowledge of Microsoft Office and utilization of online resources
- Work a variable work schedule, which includes evening and weekends

### Preferred Skills & Experience:

- Knowledge of Mental Health Act, Health Care Consent Act, social service benefits and related legislation in Ontario
- Current CPR certificate at the Heart Saver Level and First Aid
- Group Facilitation skills preferred
- WRAP, PREFER certification preferred

**Significant Working Conditions:** The work involves dealing with staff, external stakeholders, volunteers and clients. Accompanying clients to appointments will be required. Offices and work

carried out in Toronto Community Housing residential building. Staff will travel between apartments, offices and common areas on a daily basis. Some building environments are not smoke-free or pest-free.

**Remuneration:** \$21.10 - \$23.87

**Band:** I

**Please note:** All other conditions of employment are set out in the collective agreement between SCHC and SIEU.

**Please apply in confidence to HR:**

By email: [hr@schcontario.ca](mailto:hr@schcontario.ca)

**NO PHONE CALLS PLEASE**

**Please apply in confidence by emailing a current resume to the attention of the HR Department at [hr@schcontario.ca](mailto:hr@schcontario.ca) by 5:00 p.m. on June 14 2019. You can also fax us at 416-724-5205. We would like to thank all applicants; only those invited to interviews will be contacted.**

**Note: Please quote LEPP-PS-FT in the subject line.**

Scarborough Centre for Healthy Communities is strongly committed to diversity within its community and inclusive workforce that reflects the communities that we serve. SCHC encourages applications from visible minority group members, women, aboriginal persons, persons with disabilities and members of sexual minority groups.

In accordance with the Accessibility for Ontarians with Disabilities Act (AODA), SCHC will provide accommodation in all parts of the hiring process as required, upon request from applicants.

For more information about our programs and services, please visit our website at [www.schcontario.ca](http://www.schcontario.ca)