

Ontario Works

Cheque Pick up and Card Replacement Information

April 2020 OW payment

Direct Bank Deposit, Reloadable payment cards and cheques by mail:

If you normally receive your monthly payment by direct bank deposit, on the reloadable payment card, or by mail **you will receive it by April 1st.**

Cheque pick-up for those who normally pick up their cheques at an office, and payment card replacement

If you normally pick up your Ontario Works (OW) monthly cheques, or need an OW replacement payment card, cheque pick-up and card replacement will take place between Monday March 30th and Wednesday April 1st at one of three open Employment & Social Services offices.

We have assigned specific OW cheque pick-up/replacement times based on your last name.

If your last name begins with:	This is your pick up or replacement time
A - E	8:30 – 10:00 a.m.
F - J	10:00 – 11:30 a.m.
K – O	11:30 a.m. – 1:30 p.m.
P - S	1:30 – 3:00 p.m.
T - Z	3:00 – 4:30 p.m.

If your regular office is:	Go to this office for your cheque:
<ul style="list-style-type: none"> • Lesmill – 20 Lesmill Rd • Metro Hall – 214 Wellington St W • Wellesley Place – 111 Wellesley St E • Yonge Eglinton – 150 Eglinton Ave E • Yorkgate – 1 York Gate Blvd 	Metro Hall Employment & Social Services 214 Wellington St West (enter through Wellington door as Metro Hall entrance is closed to public)
<ul style="list-style-type: none"> • Beaches – 1631 Queen St E • Consilium Place – 100 Consilium Pl • Golden Mile – 1880 Eglinton Ave E • Malvern – 325 Milner Ave • Scarborough Village – 3660 Kingston Rd 	Scarborough Village Employment & Social Services 3660 Kingston Rd
<ul style="list-style-type: none"> • Attwell – 220 Attwell Dr • High Park/Parkdale – 1900 Dundas St W • Lawrence Square – 700 Lawrence Ave W • The Queensway – 779 The Queensway • York Humber – 605 Rogers Rd 	York Humber Employment & Social Services 605 Rogers Rd

- To protect your health during the COVID-19 situation we will be asking you to line up at least 6 feet from one another. There will be staff on site to ensure everyone's health and safety.
- Please remember to bring your identification.
- We will be allowing only those picking up cheques or replacement cards into the office and will request that you leave the location as soon as you have received your payment.

For ODSP Clients Only:

If you normally pick up your monthly ODSP cheque, your ODSP cheque will be available at your regular ODSP office on Tuesday, March 31st.

Toronto Employment & Social Services (TESS) Open Locations during COVID-19

Metro Hall

Employment & Social Services
214 Wellington St West
416-392-2600



York Humber

Employment & Social Services
605 Rogers Rd.
416-392-6200



Scarborough Village

Employment & Social Services
3660 Kingston Rd.
416-392-2800



Due to life-threatening allergies, please do not bring any products containing bananas or peanuts with you to this building. Please share this message with anyone else you might invite to this office, in order to ensure a safe environment for all.

If clients have COVID-19 symptoms, e.g. fever, cough, difficulty breathing,
please do not go to the location.
Call Telehealth Ontario at 1-866-797-0000