

Housing Help Services during COVID-19



SCHC Housing Help Services Service Provision:

As part of the City's COVID-19 response, SCHC Housing Help Services are on modified duties. All housing/application inquiries will be completed over the phone (**416.847.4143**) and e-mail (**HousingSupport@schcontario.ca**).

Current Services:

- Special Priority applications
- Online application support - Central waitlist
- Market rental listings (non-subsidized list)
- Tenant' rights and responsibilities
- Information, resources and referral
- Annual rent reviews
- Furniture Bank referrals - waitlist
- Income supports – during COVID-19
- Crisis and emergency information
- Other housing-related programs

Rent-Geared-to-Income Subsidy

As part of the City's COVID-19 response, the Access to Housing (formerly Housing Connections) Resource Centre at 176 Elm St. is closed. Clients are encouraged to submit applications by fax, online, or by mail. Stay up-to-date on all affected City services and when they may resume by visiting toronto.ca/covid19.

Special Priority Applications - Sex Trafficking and Domestic Abuse

Please continue to submit new Special Priority applications by Canada Post to Access to Housing 176 Elm St, Toronto ON M5T 3M4 for processing. Information about the application process is available on the City of Toronto website at www.toronto.ca/accesstohousing. or SCHC Housing Help Services application support.

Contact SCHC 416-642-9445

info@schcontario.ca www.schcontario.ca

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