

Scarborough Centre for Healthy Communities (SCHC) is dedicated to meeting the diverse, holistic health needs of the people of Scarborough by addressing the physical, mental, social, financial and environmental aspects of their health. Through the promotion of healthy lifestyles and delivery of a comprehensive range of culturally competent health and social services, we cultivate vital and connected communities.

We are currently looking to hire an:

**Case Worker – Community Health Team**  
1 - Part Time Permanent (17.5 hrs/week)

**Reporting To:** Manager, Community Health Team

**Purpose:**

Scarborough Centre for Healthy Communities in partnership with the Community Crisis Response Program (CCRP), will be implementing a range of comprehensive recovery supports in response to severe incidents of violence (such as shootings, stabbings, and gang affiliated activities) in Scarborough.

The purpose for this is to develop, coordinate, and deliver culturally appropriate trauma-informed community-based programs and services, which will support the wellbeing and recovery of residents impacted by violence across Scarborough and to ensure that these supports effectively contributes to the overall advancement of community healing, capacity building, and wellness for residents.

Bring your passion for community-based healthcare to this face-paced and dynamic environment, as well as your program development and implementation experience to this role.

**Key areas of responsibility:**

- The Case Worker provides case management for clients who require mental health support due to experiencing violence. The worker facilitates the ongoing assessment, the service plan, referral coordination and discharge plan for the client and their family. The worker assists the client and family with the goal of maximizing client empowerment and health through culture aware services, education and programs both within the program and in conjunction with other service providers.
- Facilitate groups that promote healing and recovery, social change, problem solving in human relationships and empowerment to enhance well-being.
- Function within an inter-professional model of care leveraging existing networks/partnerships (both internally and externally), programs, services, and supports in order to provide holistic wellness supports to individuals and communities;
- Build relationships with community members, including residents and other stakeholders;
- Identify opportunities to strategically align with existing City strategies, community programs, and for further service development in order to address changing community needs and critical service gaps to reduce barriers and increase access to resources and critical supports; and
- Support the development and implementation of data monitoring and evaluation practices that adequately capture project activities and outcomes for both internal and external reporting purposes.

**Educational and/or Professional Qualifications:**

- Demonstrated knowledge, skills and abilities in Social Work, Social Services, Recreation either attained from a degree or diploma from an accredited university or college program or through an equivalent level of experience
- Minimum 5 years' experience case management experience and/or front-line experience with vulnerable populations.
- Support clients' recovery through the provision of intensive case management services including: client-centred assessments, treatment, recovery-oriented and support services; and working with families to promote mutual support, capacity building and empowerment.
- Facilitate linkages between clients and community resources and collaborating with appropriate service providers or community organizations.
- Identify issues and provide advice, consultation, support and information to clients, their families, service providers and the community on mental health and related matters.
- Address barriers that impact on the client's and family's ability to access mental health services.
- Participate in providing education to community service providers and other stakeholders regarding culturally responsive service.
- Demonstrated commitment to principles of an anti-oppression and cultural competence framework;
- Excellent interpersonal, communication (written and verbal), problem-solving, organizational and time management skills;
- An interest and commitment to working in a low-income, multilingual, multiracial community;
- Thorough knowledge of broad determinants of health and issues affecting low income, multi-lingual and radicalized and LGBTQ communities;
- Maintain effective and timely documentation of client records.
- Demonstrated flexibility to work in a fast paced, ever-changing environment.
- Ability to speak a second language of our priority populations is an asset
- Current HCP CPR and First Aid

**Significant Working Conditions**

- Flexibility of hours – occasional evening or weekend work may be required
- Flexible working sites
- Valid driver's license required
- Vehicle required
- Generous Benefits including HOOPP

**Remuneration:** \$27.41 - \$33.59

**Band:** E

**Please note:** All other conditions of employment are set out in the collective agreement between SCHC and SEIU.

**Please apply in confidence to HR**

By email: [hr@schcontario.ca](mailto:hr@schcontario.ca)

**Please apply in confidence by emailing a current resume to the attention of the HR Department at [hr@schcontario.ca](mailto:hr@schcontario.ca) by 5:00 p.m. on April 26, 2021.**

*We would like to thank all applicants; only those invited to interviews will be contacted.*

**Note: Please quote CW in the subject line.**

SCHC values equity, inclusion and accessibility. We welcome those who have a demonstrated commitment to upholding these values and who will assist us to expand our capacity for diversity in the broadest sense. We encourage applications from members of groups that have been historically disadvantaged and marginalized, including First Nations, Metis and Inuit peoples, Indigenous peoples of North America, racialized persons, newcomers, persons with disabilities, and those who identify as women and/or LGBTQ2S+

Please note that all qualified candidates, eligible to be employed in Canada, are encouraged to apply.

As an employer, we strive for excellence as a workplace and are committed to building a workforce that enhances our capacity to meet the needs of the diverse communities we serve. SCHC is committed to providing a barrier-free environment for all stakeholders including our clients, employees, job applicants, suppliers and any visitors who may enter our premises, access our information or use our services. We respect and uphold the requirements set forth under the *Accessibility for Ontarians with Disabilities Act, 2005*, and its associated regulations.

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