

March 17, 2019

To our Valued Partners and External Stakeholders,

At Scarborough Centre for Healthy Communities, we are committed to ensuring the health and safety of our clients, our community, and our dedicated staff and volunteers. As you know we are faced with a rapidly changing environment due to the risk of COVID-19. Along with adhering to measures based on our Infection Prevention and Control policies, we are making our decisions based on the guidance of the most current recommendations found at [Public Health Ontario](#) and [Toronto Public Health](#).

The containment of spread and protection of our community requires a concerted and coordinated effort from all and includes social distancing. Best evidence at this point is to avoid gatherings of potentially at risk people. As a result, the following precautionary steps are being implemented effective **March 17<sup>th</sup> through April 5<sup>th</sup> inclusive:**

- All programs for our Active Living Centre clients
- All group programs are suspended, including all congregate dining events.
- All training and events are postponed.
- Reduced Hub hours are as follows:
  - Monday to Friday 9 a.m. to 5 p.m.
  - Saturday & Sunday closed.
- Direct service provision by volunteers and/or student placements is suspended. However they may help support virtual care for the isolated and vulnerable clients we serve.

We remain committed to being there to support our community, for the most current information please visit our website at <https://www.schcontario.ca/covid-19-update.html>

We continue to operate with an abundance of caution to ensure the health of our community is optimal, with respect to the COVID-19 Global Pandemic. As a community health and social services organization, we remain committed to ensuring we are there to support the needs of our clients and maintain the health and safety of our staff, volunteers and community.

Sincerely,



Jeanie Joaquin  
Chief Executive Officer